# **Frequently Asked Questions**

## Q 1. How do I get started with Horizon Securities Limited?

Ans: You can simply contact us through our telephone number +92-423-5771185-87 or our email info@horizonsecuritieslimited.com or you can also visit us personally at our office address. Our equity dealer will guide you through the process.

## Q 2. What types of services does Horizon Securities Limited provide?

Ans: Presently our Company is providing the equity brokerage services

#### Q 3. Why should I choose Horizon Securities Limited?

Ans: We believe that client satisfaction is the only way to sustained improvement. Our activities are geared towards helping out investors to enhance their portfolio performance by providing customized base services. Our successful investment ideas and recommendations assist our clients in making improved decisions for building their wealth

### Q 4. Is there a minimum amount I need to invest to open an account?

Ans: Minimum requirement to open an account is PKR One hundred thousand.

### Q 5. How can I purchase/sell shares?

Ans: Once you complete all the legal and procedural formalities to open an account and deposit the required amount you may place your order over the telephone with the equity trader assigned for your service or visiting our office personally.

# Q 6. When does an investment purchase need to be paid for?

Ans: Orders will not be processed until your account has the necessary funds available to cover for the order.

### Q 7. After an investment sale, in how much time will I have access to the proceeds?

Ans: Settlement policy in stock transactions is Trade Date plus 2 business days.

#### Q 8. How do you notify clients about their order executions?

Ans: We send them the order confirmation via email or sms containing details about their executed transactions, at the day end.

## Q 9. How are my orders processed and settled?

Ans: Your orders are entered into PSX Trading Terminals for further processing. If accepted, the order is queued for execution and upon successfully matching the rates of corresponding buyer/seller (as the case may be), it gets executed. Although transaction is done on real time basis but the delivery of the securities is received in your CDC Sub Account on the 2nd working day after the transaction has been executed (in case of buying) and vice versa in selling.